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# HOARDING DISORDER IN THE COMMUNITY

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## WHY ARE YOU HERE?

Does Hoarding really have an impact? Does it matter?

## What is Hoarding Disorder?

- Excessive Acquisition
- Failure to discard
- Clutter makes living spaces unusable
- Distress or impairment resulting from behavior

(Frost & Hartl, 1996)

### Elements of Acquisition

- Free samples
- Items discarded by others
- Compulsive shopping ("Retail Therapy")
- On-line
- Infomercials
- "Good Deals"
- Hand-Me-Downs
- Items left behind by family
- Gradual accumulation over years

### Failing to Discard Items

- Items appear useless to others
- Identifying value
- Instrumental
- Sentimental
- Intrinsic
- This results in the growth of items and interferes with the functionality and use of living spaces.

### **Avoidance Behaviors**

- Discarding
- Decision-making
- Uncomfortable emotions
- Fear of making a mistake
- Loss of self

## Consequences of Hoarding

### Self

- Health Problems
- Safety threats
- Social isolation
- Self-esteem problems
- Interpersonal difficulties
- Legal conflict
- Financial conflict

### Community

- Fire
- Infestations
- Legal Violation of codes and HUD regulations
- Financial Clean-up efforts

## Co-Occurring Diagnoses

- Major Depression (57%)
- Social Phobia (29%)
- Generalized Anxiety Disorder (28%)
- Obsessive Compulsive Disorder (17%)
- Specific Phobia (12%)
- Post-Traumatic Stress Disorder (6%)
- Dysthymia (4%)
- Panic (2%)
- No Other Diagnosis (8%)

## When Does The Community Become Aware?

- Complaints
  - Concerns about exterior of property
- Crisis
  - Medical emergency
  - Fire

## Individual's Right to Privacy

"The right of the people to be secure in their persons, houses, papers, and effects, against unreasonable searches and seizures, shall not be violated...."

- The Fourth Amendment to the United States Constitution

### Assess and Intervene

- Evaluate the physical space
- Evaluate the individual
- Identify available resources
- Develop effective contracts
- Monitor and maintain environmental changes

## Signs of Hoarding

- Blocked access or exit to any door or window due to clutter
- Clutter that impedes or prevents movement in and around residence;
- Clutter that prevents any part of the inside or outside of a dwelling to be used for its intended purpose
- Trash and garbage inside or outside residence
- Signs of infestation or health concerns for resident or neighbors
- Visible damage stairs, ceilings, floors or walls
- Kitchen and bathroom appliances are not usable

## Signs of Hoarding (continued)

- A large number of animals that are not being cared for and cause a health risk for the occupants, neighbors, and/or general public
- Combustible materials stored too close to a source that could ignite it or potentially ignite it, i.e. stove, over heater vents, portable electric heaters, furnace, gas cans, fireplaces
- Look for existence of working smoke detectors
- Gas cans or other noxious materials, stored in a residence, of which the fumes become a potential health hazard
- Look for evidence for running water, heat and electricity

### **Clutter Image Rating: Living Room**

Please select the photo below that most accurately reflects the amount of clutter in your room.



















1

8

9

## Evaluation Process: Assessment of Individual

- Appearance
- Cognitive status
- Executive functioning ability
- Medical and mental health symptoms
- Insight into hoarding behaviors
- Motivation to address hoarding behaviors
- Relations with others
- Family history mental health and hoarding behaviors

## Evaluation Process: Risk to Individual or Others

- Local ordinances and codes
  - Fire and Safety
  - Housing Code (utilities, water and sewer)
  - Animal
- Risk to health and well-being (individual and others)
- Level of urgency
- Unsafe or unsanitary conditions resulting from clutter
  - Structural integrity of the property
  - Fire code violations
  - Water/sewer functioning
- Community standards
- Individual's ability to consent to interventions

## General Goals of Hoarding Interventions

#### **Physical Space**

- Increase usable living space
- Reduce risks to health and safety
- Declutter living spaces
- Store kept possessions in systematic way
- Reduce excessive acquisition

#### Individual

- Address related medical and mental health symptoms
- Develop skills and alternative behaviors
- Establish functional support network
- On-going services
- Relapse prevention

### Resources and Services

- Therapists Cognitive Behavioral Therapy
- Pharmacotherapy
- Professional Organizers
- Coaches & Clutter Buddies
- Case Management
- Hoarding Task Forces
  - Adult Protective Services
  - Law Enforcement
  - Animal Control
  - Fire and Rescue
  - Health Department
  - Housing
  - Mental Health

### When Intervening...

- There is no easy answer!
- Remember that decluttering...
  - Takes time and is slow-going
- Clarify the expectations
  - For identified individual
  - For community
- Determine boundaries
  - What you can and can't give
  - Learning when to say "no"
- It's okay to feel frustrated, irritated, or angry
- It's never too late to start changing patterns!

## Challenges To Clean-Up Efforts

- Thought Processes
  - Perfectionism
  - All-or-Nothing
  - Missed opportunities
- Information Processing
  - Categorizing
  - Churning
  - Determining importance
  - Assumptions about items
  - Distraction from decluttering

- Emotional Attachment
  - Comforted by possessions
  - Exaggerated loss
  - Attach greater sentiment

- Difficulty making decisions
- Avoiding decisions and discarding

## "Do" and "Don't" Guidelines For Inside The Home

#### DO:

- Model positive, adaptive behaviors
- Provide emotional support
- Share your opinions
- Believe in the individual's ability
- Stay calm
- Take care of yourself

#### DON'T:

- Declutter behind the individual's back
- Minimize the challenges faced
- Make decisions
- Equate the clutter with the person
- Become a therapist to the individual
- Argue

### Dangerous Approaches

- Quick cleanouts
- "Interventions"
- Unrealistic time frames
- Having others do the work
- "Ambushing" the individual
  - Inspections
  - Cleanout efforts

## Steps For Effective Change

- S-M-A-R-T
  - Specific
  - Measurable
  - Attainable
  - Realistic
  - Time-Limited
- Consider contracts
- Use CONCRETE guidelines

- Short-term goals and deadlines
  - Build toward ultimate goal
- Accountability
  - Check in frequently
- Reliable Resources

### **Effective Communication**

- Clear and Consistent
  - Between meetings
  - Among involved parties
- Document Communications
  - Share these documentations with the individual
- Confirm that the individual understands
  - Ask for the individual to verbalize the details of communication
  - Record the agreement and consent

## Focus on the Big Picture

- Don't get overwhelmed by the clutter
  - Break it down into smaller pieces
- Simply reducing the clutter will not change the underlying hoarding behaviors
- Create change by building skills
- There is more to an individual than clutter
- Don't underestimate the power of support and encouragement

### In Conclusion...

- Identify the context in which the hoarding behaviors are occurring
  - Mental health
  - Medical issues
- There is more to the individual than the physical clutter
- Hoarding screening
  - Individual
  - Physical space
- Interventions
  - Pharmacotherapy
  - Professional Organizers
  - Collaborative Therapy for Clutter Management
  - Coaches & Clutter Buddies
  - Case Management
  - Hoarding Task Force
  - Cognitive Behavioral Therapy
- An effective treatment intervention begins with a thorough assessment of the individual, looking beyond the clutter



## THANK YOU!

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